

Note: Page 1 of 2 Both pages must be filled out before your return can be processed.



Product Return Form

Toll Free: 1-866-852-4268 - Phone: 417-887-0729

A Return Authorization # Is Required For All Returns.

Please call (417) 887-0729 for Return Authorization. Any returns received at our facility without this # will be refused.

Non-food products may be returned within 30 days of the original invoice date. **Returns must still be in brand new and unused condition** and have all the packaging and original contents included.

All promotional items that were included at the time of purchase must also be returned in brand new and unused condition for your return to be processed. We will not accept a partial return for credit, exchange, or refund.

No credit will be given for items returned after 30 days or not in NEW SALEABLE condition.

In case of backordered items you have 30 days from receipt of merchandise.

As long as the item has not been opened and remains sealed in original packaging, the product is considered NEW and in SALEABLE condition.

There is a 15% restocking fee on all acceptable returns. Additionally, if the product box has been damaged, taped or altered in any manner, we will also refuse to accept this as a valid return.

Please include a copy of your invoice and indicate the reason for your return. Returns can not be processed without documentation including order number, address, and reason for return. Please return merchandise by a traceable method such as UPS Ground, Or FedEx Ground. (This is usually the cheapest and most reliable method). No refunds will be given until we receive merchandise according to the above terms.

THIS FORM MUST BE COMPLETELY FILLED OUT
or we will not be able to process your return

Clearly place your Return Authorization (RA#) in the address column on the shipping label!

Return Authorization Number (REQUIRED) _____

Your Name: _____

Invoice/Order Number: _____

Email Address: _____

Item You Are Returning: _____

Your Phone Number: _____

Date Return Sent __/__/__

Note: Page 2 of 2 Both pages must be filled out before your return can be processed.

Please check the box provided below agreeing to our terms and please include your signature. Returns will not be processed without these two requirements.

Item has not been used and is in NEW SALEABLE condition and is in compliance with our terms above.

Authorized Customers Signature: x _____

Note: If you state that the unit has not been used and Everything Kitchens issues an RA # but it is found upon inspection to have been used, we will immediately ship the item, as is, to your address. In this case, you will not be refunded any of the amount of the invoice. The package will be shipped directly to you and you will be invoiced for any shipping cost Everything Kitchens paid to have the item returned to your location, and a \$15.00 inspection/processing fee. All unauthorized signatures will also result in the above penalty.

RETURN CHECKLIST/ PLEASE FOLLOW THESE STEPS

- 1. This Product Return Form must be completely filled out and placed in a shipping pouch provided by FedEx or UPS and placed on the outside of shipping box. Do not open the original product box and place this form inside, this will cause your return to be refused and no credit will be issued.**
- 2. Make sure your item is new and meets the requirements listed above.**
- 3. Clearly place your Return Authorization (RA#) in the address column on the shipping label! Please do not write your RA# on the shipping box.**
- 4. Send your package back UPS or FedEx Ground w/insurance to:
Everything Kitchens LLC
Returns Department
1920 W. Woodland St.
Springfield, MO 65807**

REMEMBER: PLEASE DO NOT WRITE ON, DEFACE, OR DAMAGE THE MANUFACTURES BOX OR YOUR RETURN WILL BE REFUSED. REMEMBER TO PLACE RETURN FORMS IN SHIPPING POUCH. THESE FORMS MUST BE VISIBLE ON OUTSIDE OF BOX OR YOUR RETURN WILL NOT BE ACCEPTED. RETURNS MUST BE RETURNED IN BRAND NEW, UNUSED CONDITION OR PACKAGE WILL BE REFUSED, AND NO CREDIT WILL BE ISSUED.

Please Note Reason for Return/Other Comments:

Everything Kitchens LLC is not responsible for lost or damaged packages. Your credit will show up on your credit card statement. Original and Return shipping and handling charges are not refunded. Please allow up to 14 days for the credit to appear on your statement.