

Hamilton Beach®

C O M M E R C I A L

always there, always durable.™



**Express Care
Service Program**

Hamilton Beach Commercial understands that your foodservice equipment is a crucial element in the profitability of your business. If your equipment breaks down, repair that's quick, convenient, and dependable is essential. That's why we developed the Express Care Service Program — you'll find that it's better for your bottom line **and** your piece of mind.



**Express Care
Service Program**

**Follow these four easy steps for
quick, convenient, dependable repairs:**

- 1. Make the call.** Dial 1-866-285-1087 toll-free to speak to a member of our highly trained technical service staff (hours Monday – Friday 8:00 AM – 5:00 PM EST). We will make an initial phone diagnosis.
- 2. We will take it from here.** If it is determined that minimal on-site maintenance cannot be performed, Hamilton Beach Commercial will expedite a brand new replacement product to your location. We will pay the cost of the overnight freight.
- 3. Sit back, relax, and don't pay a dime.** Once the replacement unit is received, you send the troubled unit back to Hamilton Beach Commercial (we'll provide the box and supporting materials to return the unit). Hamilton Beach Commercial will pay the freight cost for the returned unit.
- 4. Wait for a phone call from Hamilton Beach Commercial.** We will follow up with you within 48-72 hours to ensure that the new unit arrived and make sure you are completely satisfied. Of course you can call us toll-free anytime to speak to a customer service representative at 1-800-572-3331.

Note: The warranty of the new replacement unit will be prorated based on what warranty time period is remaining on the unit replaced. Loaner units will not be a part of this process.

91300/91350 Tango™

- Two-year parts and labor warranty



Model 91300

Model 91350

91503/915 Tempest™

- Three-year parts, three-year labor warranty or 25,000 cycles, whichever comes first; lifetime warranty on motor drive coupling and blade



Model 91503

Model 915

91555/91515 Tempest™

- Three-year parts, three-year labor warranty or 25,000 cycles, whichever comes first; lifetime warranty on motor drive coupling and blade



Model 91555

Model 91515

994 Food Blender

- Two-year parts and labor warranty

Model
994



990 Food Blender

- Two-year parts and labor warranty

Model
990



91655/91605 Summit™ Quietest Blender in its Class

- Three-year parts, three-year labor warranty or 25,000 cycles, whichever comes first; lifetime warranty on motor drive coupling and blade
- Also covered:
91603 & 91653
Summit™ without
QuietShield™

Model
91655



Model
91605



96700 Electronic Citrus Juicer

- Two-year parts and labor warranty



Model 96700

94950 Mix 'n Chill®

- Two-year parts and labor warranty



Model 94950



CPM700/CPM500 5 Qt./7 Qt. Stand Mixers

- Two-year parts and labor warranty



Model CPM700

Hamilton Beach Commercial products are always there, always durable™. Why else would we offer some of the best warranties in the business? You can trust the name that's been the workhorse of the industry for almost 100 years. And when it comes to versatility, you can count on our wide variety of choices to meet all your needs. See for yourself — Hamilton Beach Commercial is an easy choice to make.

Typical Repair Cost



Hamilton Beach
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